



### **ROLE PROFILE**

Role Title:	DriveSafe Camera Van Coordinator
Department/Unit:	Camera, Tickets and Collisions
Rank/Grade:	A3 (supervisory)
Reporting to:	Case Manager, Road Traffic
Main purpose of the role:	To lead on tasking and coordination of the non-enforcement DriveSafe Camera Vans that deter/detect drivers exceeding the speed limit or engaged in other inappropriate road behaviour in support of Community Safety & Criminal Justice Plan priorities.  To contribute to achieving the vision, purpose and values of Hertfordshire Constabulary.

#### **Key Responsibilities**

- To set up/manage the process that enables geographical communities within Hertfordshire to apply for van deployment in their community.
- To assess applications for van deployment and make appropriate recommendations to the Commissioner.
- To liaise with the Constabulary enforcement camera unit to ensure van is deployed effectively.
- To devise efficient schedules for van operators
- To receive data from operators and upload onto Constabulary system leading to production of nonenforcement warning letters to send to transgressors
- To produce management reports of the service including key performance data.
- To provide occasional cover for operators when vans are deployed and additional resource is required.
- To preserve and promote the image of OPCC and the Road Safety Partnership by dealing sensitively with members of the public who question the policies and activities in promoting road safety.

Financial e.g. Limits/Mandates	Non-Financial e.g. Staff Responsibility
• None	Line management responsibility for staff and/or officers

Psychological Assessment	To be confirmed
Return on Investment	Not applicable

## **Entry Requirements**

#### Essential

- Computer literate.
- A grasp of IT, and the ability to learn the specific systems of the business;
- An ability to multi task, and work accurately under a degree of pressure;
- An appreciation of road safety issues and concerns;
- An appreciation of providing customer service;
- Good communication skills (written and spoken):
- A full UK driving licence, with manual and Category B entitlements:
- A willingness to undertake occasional out of office hours work:
- To be resilient to change:
- A collaborative problem-solving style:
- A commitment to OPCC's and Road Safety Partnership's values and behaviours:
- A willingness to work collaboratively with partners, including working jointly with external bodies.

## Desirable

- Experience and knowledge of cameras and photography, would be advantageous:
- Awareness of Traffic Management and Road Safety issues.



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# Any other General Requirements/Scope

- The post holder will be required to travel to and work from different locations across Bedfordshire, Cambridgeshire and Hertfordshire to attend meetings/training events.
- The post holder will need to possess a full driving licence.
- If using a private vehicle then business insurance needs to be organised by the individual.
- Vetting is required, as advised by the Vetting Unit.
- The post holder will be expected to undertake training as and when required.
- The post holder will be expected to comply with health and safety requirements.

## **Obligatory Requirements**

- Before commencement of this appointment, this role may be subject to a medical assessment. For some roles
  health screening or surveillance may be required on a regular basis, as identified by line manager risk
  assessments.
- There is a requirement for the role holder to meet the probationary objectives set.

## **ROLE PROFILE**



#### **Personal Qualities (Behavioural Competencies)**

#### We are emotionally aware

I consider the perspectives of people from a wide range of backgrounds before taking action. I adapt my style and approach according to the needs of the people I am working with, using my own behaviour to achieve the best outcome. I promote a culture that values diversity and encourages challenge. I encourage reflective practice among others and take the time to support others to understand reactions and behaviours. I take responsibility for helping to ensure the emotional wellbeing of those in my teams. I take the responsibility to deal with any inappropriate behaviours.

#### We take ownership

I proactively create a culture of ownership within my areas of work and support others to display personal responsibility. I take responsibility for making improvements to policies, processes and procedures, actively encouraging others to contribute their ideas. I am accountable for the decisions my team make and the activities within our teams. I take personal responsibility for seeing events through to a satisfactory conclusion and for correcting any problems both promptly and openly. I actively encourage and support learning within my teams and colleagues.

# We are collaborative

I manage relationships and partnerships for the long term, sharing information and building trust to find the best solutions. I help create joined-up solutions across organisational and geographical boundaries, partner organisations and those the police serve. I understand the local partnership context, helping me to use a range of tailored steps to build support. I work with our partners to decide who is best placed to take the lead on initiatives. I try to anticipate our partners' needs and take action to address these. I do not make assumptions. I check that our partners are getting what they need from the police service. I build commitment from others (including the public) to work together to deliver agreed outcomes.

# We deliver, support and inspire

I give clear directions and have explicit expectations, helping others to understand how their work operates in the wider context. I identify barriers that inhibit performance in my teams and take steps to resolve these thereby enabling others to perform. I lead the public and/or my colleagues, where appropriate, during incidents or through the provision of advice and support. I ensure the efficient use of resources to create the most value and to deliver the right impact within my areas. I keep track of changes in the external environment, anticipating both the short-and long-term implications for the police service. I motivate and inspire others to achieve their best.

#### We analyse critically

I ensure that the best available evidence from a wide range of sources is taken into account when making decisions. I think about different perspectives and motivations when reviewing information and how this may influence key points. I ask incisive questions to test out facts and assumptions, questioning and challenging the information provided when necessary. I understand when to balance decisive action with due consideration. I recognise patterns, themes and connections between several and diverse sources of information and best available evidence. I identify when I need to take action on the basis of limited information and think about how to mitigate the risks in so doing. I challenge others to ensure that decisions are made in alignment with our mission, values and the Code of Ethics.

## We are innovative and open-minded

I explore a number of different sources of information and use a variety of tools when faced with a problem and look for good practice that is not always from policing. I am able to spot opportunities or threats which may influence how I go about my job in the future by using knowledge of trends, new thinking about policing and changing demographics in the population. I am flexible in my approach, changing my plans to make sure that I have the best impact. I encourage others to be creative and take appropriate risks. I share my explorations and understanding of the wider internal and external environment.

A3 (Supervisory) – DriveSafe Camera Van Driver Created: March 2020